

## Quality Policy

Zeppelin Danmark A/S – Power Systems division is determined to be a strong and recognized business partner. We create solutions and we want to be the first choice of our customers by:

- Building and maintaining strong and lasting relationships
- Understanding their requirements and expectations
- Supplying strong brands
- Showing and delivering a consistent high quality work and craftsmanship
- 24/7/365 availability
- Having highly skilled employees
- Being innovative

In addition, we want to be a highly valued Caterpillar dealer by:

- Proudly representing the Caterpillar brands
- Displaying strong brand loyalty
- Building strong relations - to customers and to Caterpillar
- Contributing to development and innovation
- Supplying relevant feedback – both technical and customer related

Our quality management system is the tool that ensures business overview and control and enables us to pursue and achieve our goals and meet the expectations of our customers and other critical stakeholders. The management system makes the common base, creates consistency and supports our strategic direction at any time.

The management system describes how we work, ensures that we comply with applicable standards, regulations and corporate guidelines of the Zeppelin Group, is a tool for continual improvement of our daily operation and serves as the safety net of the organization.

Maintaining and continually improving the quality system is essential to us as it ensures that the system at any time contains those elements that create value for us and our stakeholders - most importantly for our customers.

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Zeppelin Danmark A/S  
Power Systems



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